

Century Capitalism

Stakeholder Primacy & ESG:

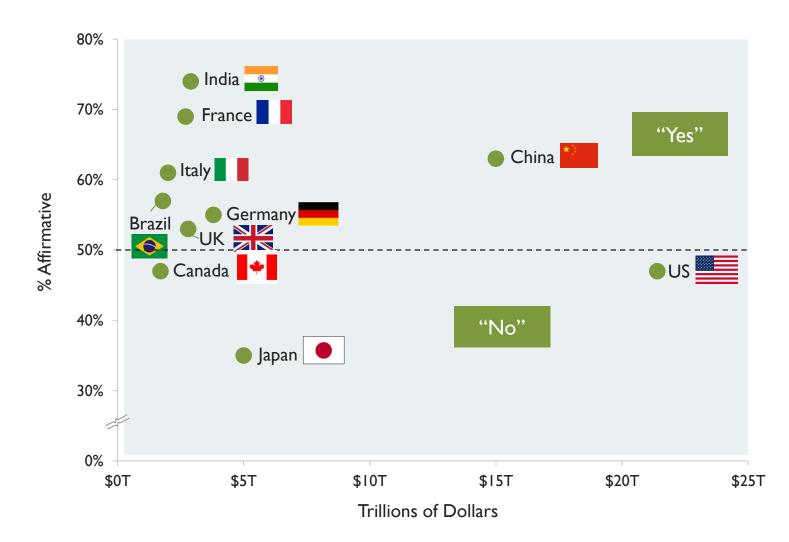
An opportunity to preserve capitalism or seeds for its destruction?

HEC Alumni Webinar

October 25, 2021

Does Capitalism, As It Exists Today, Do More Harm Than Good?





Source: Edelman 2021 Copyright 2021 © Acropolis Advisors LLC



How U.S. adults view capitalism

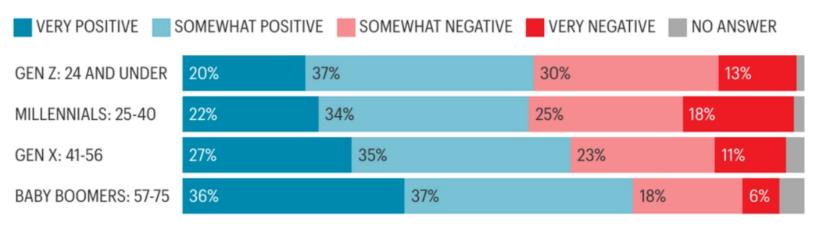
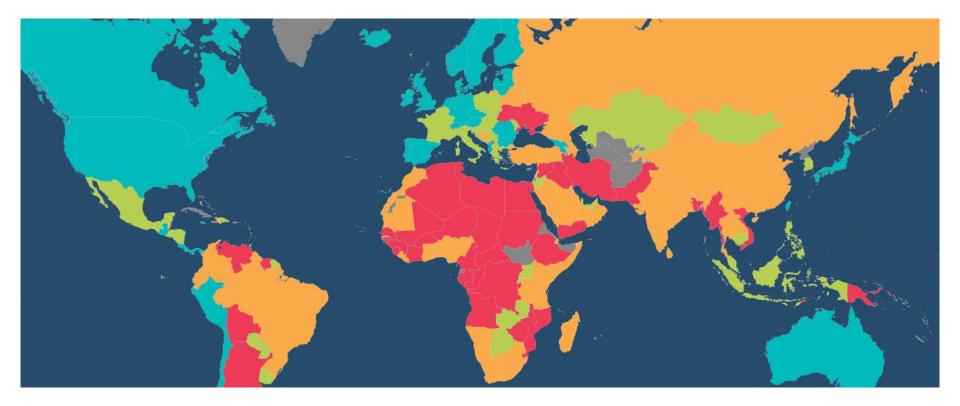


CHART: LANCE LAMBERT • SOURCE: FORTUNE-SURVEYMONKEY POLL OF 2,000 U.S. ADULTS BETWEEN MARCH 11 AND 15

FORTUNE

Level of Economic Freedom (2020)





Legend

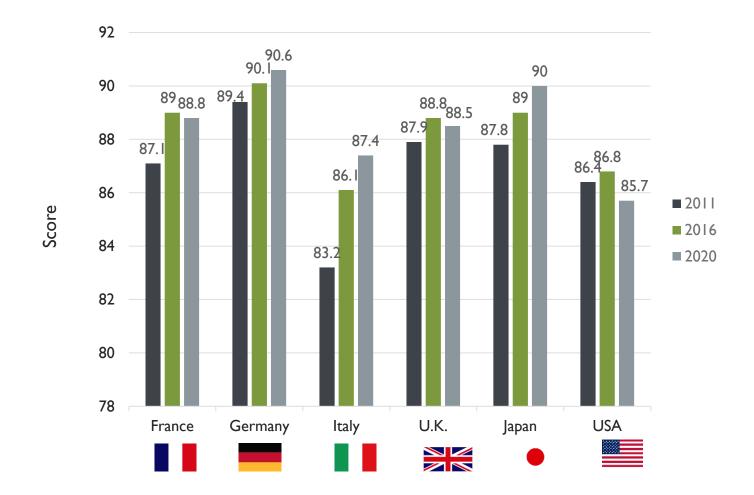
Blue:Top Quartile (Most) Green: Second Quartile Orange:Third Quartile Red: Fourth Quartile (Worst)



Most Cited Concerns	Most Cited Root Causes
Rising income inequality	 "Profit seeking behavior"
• Worsening climate change	
 Lack of diversity and equal opportunity 	"Shareholder primacy"
Unsafe business practices	
• Unhealthy products	• "Quarterly earnings mindset"

Social Progress Index Performance





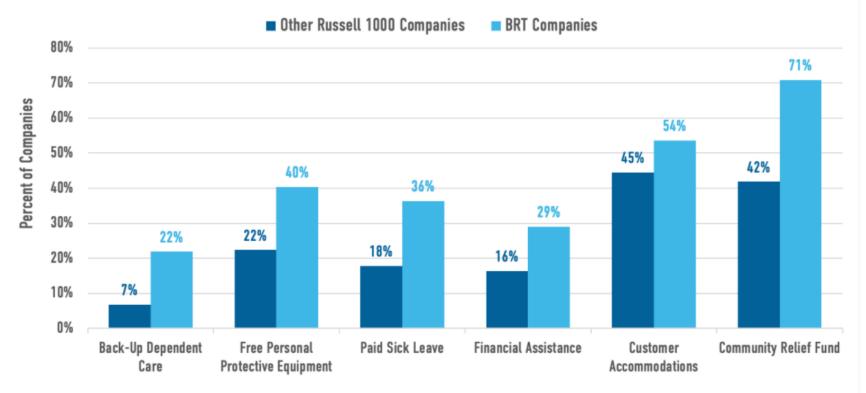


SPI	Environmental Quality	Water & Sanitation	Health & Wellness Inclusiveness		Personal Freedom & Choice	Access to Advanced Education	
SDG	Climate Action	Clean Water & Sanitation	Good Health & Well-being	Gender Equality	Peace, Justice & Strong Institutions	Quality Education	

GOLD	France	U.K.	Japan	Germany	Germany	USA	
SILVER	U.K.	Germany	France	Italy	France & U.K.	Germany	
BRONZE	Italy	France	Italy	France	Ø	Japan	



HOW DID BRT COMPANIES RESPOND TO THE COVID-19 PANDEMIC IN COMPARISONS TO THEIR RUSSELL 1000 PEERS?



Note: BRT signatories is shorthand for companies that signed the Business Roundtable's "Statement on the Purpose of a Corporation." Out of the 206 companies whose executive(s) signed the statement as of August 2020, 151 are part of JUST Capital's 2021 Rankings universe.

Source: Forthcoming data from America's Most JUST Companies, 2021 Rankings. Data as of August 16, 2020.

Shared Value and Social Opportunity





- The common view is that there is a **tradeoff between business success and social success**, but this view is increasingly seen as false.
 - Social needs represent the largest unserved market opportunities
 - Societal problems and environmental impacts create economic costs for companies
 - Weaknesses in the local business environment reduce **company productivity and profitability**



	2020	2019	2018	2017
1	The Vaccine Makers	Qualcomm	Reliance Jio	JP Morgan Chase
2	Alibaba	MasterCard	Merck	DSM
3	PayPal	BYD	Bank of America	Apple
4	Nvidia	TE Connectivity	Inditex	Novartis
5	BlackRock	Walmart	Alibaba	Leap Frog Investments
6	Zoom	Santander Brasil	Kroger	Ant Financial
7	Safaricom	Centene	Xylem	Walmart
8	Regeneron	Bank of America	ABB	Toyota
9	Walmart	Schneider Electric	Weight Watchers Int'l	Johnson & Johnson
10	Serum Institute of India	Terracycle	Hughes Network Systems	Yara

Companies in green type are multiple year winners

CROP Changing Role of Business in Social Advancement



Walmart's purpose is to save people money (e.g., "Everyday Low Prices") and help them live better. Sam Walton's folksy persona and focus on associate morale endear him to Walmart's workforce.

1970s-1990s



Walmart continues to dedicate resources across stakeholder groups and is holding its own in the face of powerful and dynamic, competitive landscape. Zero waste by 2025 & Zero emissions by 2040

2010-2020+ 1970s 1980s 1990s 2000s 2010s2020s 2005-The Pariah: 1990s-2005ish Walmart comes under pressure for questionable 2010 labor practices, gouging suppliers, and corporate greed. A turning point came in the wake The Wal-Mart You Don't Know of Walmart's 2005 Val-Mart's Katrina Heroism: "Above All, Do sustainability goals The Right Thing," CEO Told Managers Before Katrina Struck and its response to the Hurricane Katrina disaster.

Walmart's Shared Value Journey



Reconceiving Needs, Products, and Customers

- The leader in organic, fresh, and **healthy foods** at lower prices
- Sited 240 smaller "neighborhood markets" sited in food deserts
- Low-cost financial services for unbanked and underbanked families
- Low cost in-store health clinics, generic drugs, and other diagnostics and health services for lower income and uninsured families

- Redefining Productivity in the Value Chain
- Resource use: Comprehensive programs to reduce energy usage, expand renewables, reduce water, packaging, and waste. Resulted in billions in savings per year
- Employees: Raised starting wages. Created a career path to more responsible jobs for lower income associates, with higher wages and benefits. Retention improved substantially.
- The leader in employee **health and wellness programs**, which enhances the health of employees and their families and reducing the cost of poor health

Improving the Local Business Environment/Ecosystem

- Prioritize local sourcing, including from women-owned businesses improving local economies
- Created Sustainable Value Networks with suppliers to collaborate on sourcing to improve efficiency, product quality, and sustainability
- Lead retail sector collaboration to foster workforce development, provide access to skilled employees, and increase employee retention

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- Today, nearly 100% of seafood sold at Walmart US and Sam's Clubs are sustainably sourced
- 97% of private label plastic packaging is PVC free
- 100% of private label coffee is certified sustainable

- 29% of operations currently powered by renewable sources saving \$2 billion
- Average hourly wage >\$14.00 per hour
- 55% of private label packaging is recyclable, reusable, or compostable (goal is 100% by 2025)
- Supplier fertilizer optimization plan for 6 million acres

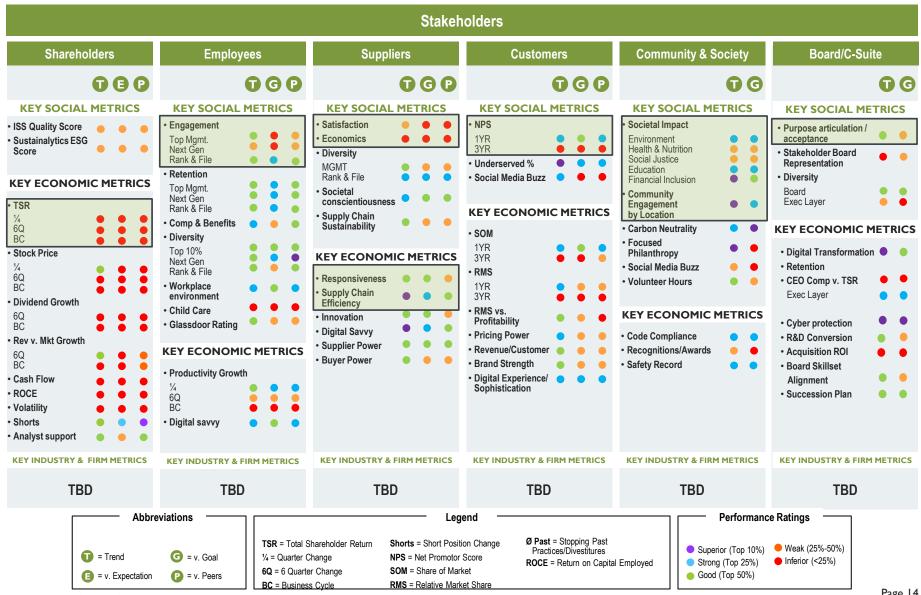
- Underserved employees: hired >250,000 and promoted >42,000 veterans in last 7 years
- Education: Since 2016 > 1.8 million US store associates attended Walmart Academy
- Diversity: U.S. officers who are women; people of color – 31%; 24%



SUST - 2025 SCHNEID SUST	AINABILITY Q1 2021 Results	Score ¹ Q1 3.38	Q2 Q3 Q4	2021 Target 3.75 ¹
6 long-term commitments	s 11+1 targets for 2021-2025	Baseline	Q1 2021	2025 Target
CLIMATE	 Grow our green revenues² Help our customers save and avoid millions of tons of CO₂ emissions³ Reduce CO₂ emissions from top 1,000 suppliers' operations⁴ 	70% 263M 0%	276M	80% 800M 50%
RESOURCES	 4 Increase green material content in our products⁴ 5 Primary and secondary packaging free from single-use plastic and using recycled cardboard⁴ 			50% 100%
TRUST 3 ∰ 100 100 100 100 100 100 100 100 100 1	 6 Strategic suppliers who provide decent work to their employees⁴ 7 Level of confidence of our employees to report unethical conduct⁴ 			100%
EQUAL	 8 Increase gender diversity in hiring (50%), front-line management (40%) and leadership teams (30%) 9 Provide access to green electricity to 50M people 		44/25/25 30.7M	50/40/30 50M
	 10 Double hiring opportunities for interns, apprentices and fresh graduates 11 Train underprivileged people in energy management⁵ 	.,	■ x1.11 (287,601	x2.00 1M
LOCAL	+1 Country and Zone Presidents with local commitments that impact their communities	0%	84%	100%

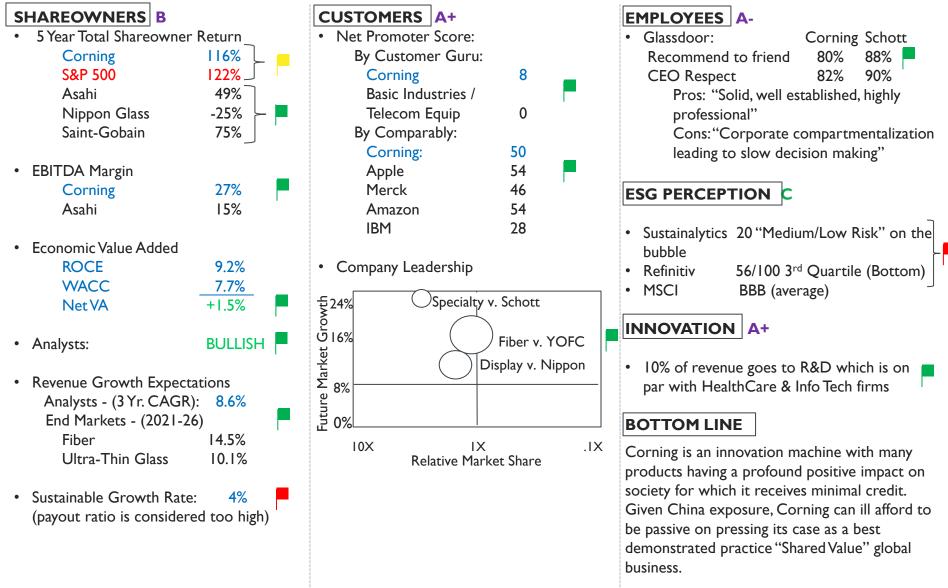
Illustrative & Preliminary 21st Century Capitalism Dashboard





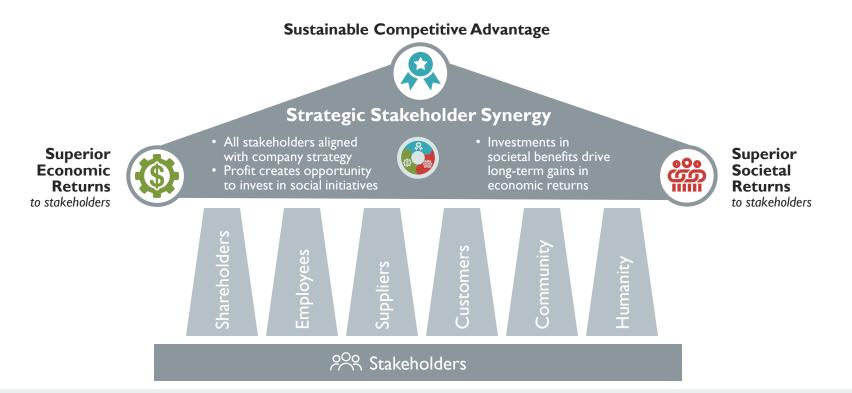
CORNING (GLW) 7/21: Stakeholder Scorecard (Outside/In)





21st Century Capitalism Stakeholder Optimization Framework







Achieve sustainable competitive advantage

- Manage Relative Market Share in well-defined businesses
- Perform fact-based assessment of performance vs. peers
- Employ Porter's Five Forces and Value Chain Constructs



Provide superior economic returns to stakeholders

- Set strategic goals and track performance and progress on key metrics by stakeholder
- Assess returns to shareholders vs. full potential opportunity



Provide superior societal returns to all stakeholders

- Employ Porter's Shared Value construct
- Set strategic goals and track performance and progress on key metrics by stakeholder
- Focus attention on a select number of the 17 UN Sustainable Development Goals



